

UNACCEPTABLE CONDUCT



INTRODUCTION

Dundee United Football Club (“the Club”) is committed to providing a safe, welcoming, and inclusive environment for all supporters, staff, players, and visitors. The Club operates a zero-tolerance policy towards any form of unacceptable conduct at Tannadice Park or any other venue where the Club is represented.

This policy applies to all home and away matches, including those played in domestic and international competitions

Definition of Unacceptable Conduct

Under the SPFL Rules on Ground Safety, Behaviour at Matches, and Damage to Stadia, all clubs must ensure that their players, officials, supporters, and anyone connected to the club do not engage in unacceptable conduct. Unacceptable conduct includes any violent, disorderly, or discriminatory behaviour, whether physical, verbal, written, or online.

Violent Conduct

- Actual, attempted, or threatened physical violence against any individual or group.
- Intentional damage to property, including vandalism or destruction of stadium facilities.

Disorderly Conduct

Any behaviour that stirs up, sustains, or is likely to incite hatred or ill-will based on:

- Gender (male, female, or non-binary).
- Race, colour, nationality, or ethnic or national origin.
- Religious beliefs or perceived religious affiliation.
- Sexual orientation.
- Transgender identity.
- Disability.



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Other forms of disorderly conduct include:

- The use of threatening, abusive, or insulting words or behaviour.
- The display of threatening, abusive, or offensive writing, images, or banners.
- The use of discriminatory, racist, sectarian, or homophobic language.
- Bringing the Club into disrepute through inappropriate conduct inside or outside the stadium, including online abuse or harassment.



CLUB RESPONSIBILITIES

Dundee United FC is committed to ensuring that:

- Supporters, players, and staff adhere to the highest standards of behaviour.
- Incidents of unacceptable conduct are dealt with swiftly and effectively.
- All complaints are taken seriously and investigated fully.

Any official, employee, or individual connected to the Club engaging in unacceptable conduct will be subject to internal disciplinary procedures.

SUPPORTER SANCTIONS

Any supporter engaging in unacceptable conduct may face the following consequences:

- A formal warning.
- Removal from the stadium.
- A temporary or permanent ban from attending matches.
- Withdrawal of their season ticket.
- Legal action, including referral to Police Scotland.
- An application for a Football Banning Order.

Persistent offenders will face severe sanctions, including permanent exclusion from all Club activities.



REPORTING AND ENFORCEMENT

Supporters, staff, and visitors are encouraged to report any incidents of unacceptable conduct to:

- Matchday stewards or stadium security.
- The Club’s Disability Access Officer (for disability-related concerns).
- The Club’s Supporter Liaison Officer (SLO).
- Police Scotland if immediate intervention is required.

Reports can also be made via email to support@dundeeunitedfc.co.uk or by calling the Club’s main office at (01382) 833166.

All reports will be handled confidentially and impartially, ensuring appropriate action is taken.



COMMITMENT TO INCLUSION

Dundee United FC stands for equality, diversity, and respect. We are proud to be an inclusive club and will continue to work with supporters, community groups, and football authorities to promote a positive matchday experience for all.